

Nene Valley Rock Festival 2024 General camping rules and conditions

The campsite opens at 11am on Thursday 5th September and closes at 11am on Monday 9th September.

Detailed rules for use of the campsite are given below – please make sure you understand them. In summary they boil down to common sense and good manners:

- Don't bring glass, china etc into the campsite area. It can break, can be dangerous and is against Grimsthorpe Castle's rules. The field is used by children and animals all year round.
- Only pitch your tents and park motorhomes where our stewards tell you.
- Check where the nearest fire control point is and where the medical point is inside the arena during the festival and by contacting security at night.
- No BBQs are allowed in the campsite area. Only use camping stoves if they off the ground.
- Safe drinkable water is available but use it sensibly, not unnecessarily don't waste it or leave taps running.
- Ensure you understand electrical safety if you use a hook-up and only use the safe type of cables we have advised. You may not "daisy chain" multiple items onto your supply; there is a 6A limit.
- Do not do anything that might cause a fire to start.
- Think of your fellow campers and the neighbouring households. Don't leave any waste of litter around.
- Don't play music at a volume that people outside your immediate area can hear they may want to sleep!
- Don't bring prohibited items into the campsite area. They are listed in the detailed Tickets Ts & Cs you have already agreed to!
- Always do what our stewards and SIA security tell you to do.

Detailed Rules and Conditions

The campsite opens at 11am on Thursday 5th September and closes at 11am on Monday 9th September.

For safety reasons no camping will be permitted outside this time.

Please pitch only where directed to camp.

We do not allow glass, such as bottles, glasses and jars. Please bring only unbreakable cups and bottles. Grimsthorpe Castle has a firm policy of no glass within the entire estate grounds. This obviously excludes glass in spectacles, phones, cameras etc but other than that no glass items or other breakables should be brought into the park.

This year we will have camping in four separate areas: motorhomes/caravans without hook-ups; tents without hook-ups; motorhomes/caravans with hook-ups and tents with hook-ups. There will also be a camping area for people with mobility disabilities, closer to the Arena and facilities (see disability access).

If you wish to camp next to friends please meet up and check in together so you can park and pitch your tents in the same area. You will not be able to save spaces for those arriving later. You must all have the same type of camping ticket. Sorry but it won't be possible for a motorhome with a hook-up to camp next to a tent without a hook-up. However all the areas are very close to each other within campsite area at Grimsthorpe Castle so no one is far away. The campsite is a short walk to the Arena.

Several people may share a pitch, if using one tent or motorhome/caravan. Awnings are permitted with caravans and motorhomes, but please keep your awning and motorhome or caravan + car within the allotted space.

Campers are asked to behave responsibly and with consideration to other campsite users and nearby residential neighbourhoods. Late night noise and disturbance should be kept to a minimum. Instructions to quieten down given by either security staff or stewards must be followed.

Lightweight garden gazebos are prohibited.

Whilst the campsite area is reasonably sheltered, it is still subject to cross windows blowing across the castle grounds. Tents must therefore be fit for purpose and properly erected - the decision of the NVRF site manager is final.

Attach the tent tag to the outside of the tent facing the nearest roadway. Display the vehicle tag in the windscreen or window facing the nearest roadway. These tags will be issued at the Box Office when you arrive in exchange for your camping ticket.

We aim to allow cars to be parked by tents for your convenience and security BUT we reserve the right to refuse access to vehicles if the weather is likely to cause problems with vehicle movements. Instead you will be required to park a short distance away in the regular car parks. You will be directed onto your pitch. Please reverse park facing outwards, convenient for access to your boot, and allowing fast evacuation of vehicles in an emergency.

Vehicle movements within the campsite should be very limited and under steward control, to avoid harm to pedestrians. A speed limit of 3 mph - walking speed - is enforced on site. If you wish to drive off site during the festival please move your vehicle to the day carpark after pitching your tent. A curfew on vehicle movements within the campsite will operate from 11pm to 9am (except Monday when the gate will open earlier). If you need to leave the site during this time, please use the day visitor entrance/exit at Grimsthorpe Castle (this will be signposted).

Sleeping overnight in vehicles in the carpark is not permitted. You must use the campsite or leave the campsite and the castle grounds.

Candle flares, BBQs, naked flames and fires are not permitted under any circumstances.

All BBQs and fires are strictly prohibited. They are a major fire hazard and damage the site. At all times you must follow their rules. All lamps with flames are prohibited. Gas, liquid and solid fuel stoves are acceptable provided they are properly installed, raised off the ground, and operated and refuelled competently, safely and carefully. Motorhomes and caravans should carry a fire extinguisher and fire blanket. Stoves must never be operated inside a tent

There will be lighting at the site entrance, parts of the Arena and toilet block areas. For the darker areas, we recommend you bring a torch.

Toilet facilities will be available with 24 hour access from the campsite (except when being cleaned). An Elsan disposal point will also be provided.

Shower facilities will be available between 7am and 9pm (to be confirmed) within the campsite.

A Drinkable clean water supply will be provided within the campsite and arena. Remember water is a shared resource. Please don't run taps onto the ground or wash under them. No one wants mud or food waste around their drinking water supply.

Please use the bins and recycling points provided on and off site.

Please that all of the following items are prohibited from the campsite and more generally from Nene Valley Rock Festival: Aerosols, Airhorns, Animals (except for assistance dogs), Balloons, Barbeques and any kind of cooking apparatus, Bicycles, Blowtorches, Drones, Drugs, Gazebos, Glass (including glass makeup or perfume bottles), Fireworks, Flags on poles, Flares, Illegal substances, Items which may be regarded as weapons, Legal highs, Laser equipment/pens, Megaphones, Pyrotechnics, Roller skates, Scooters, Sky or 'chinese' lanterns, Smoke bombs, Spray cans, goods with unauthorised event or artist logos. Full details are set out in the NVRF Ticket Terms and Conditions (https://www.nvrf.rocks/tickets).

Electrical Hook-Ups

Electric hook-ups must be <u>pre-booked</u> as an optional upgrade on Motorhome/Caravan and Tent camping pitch tickets and the last chance to buy them will be a few days before the festival. The number available is strictly limited and is being allocated on a first-come-first-served basis. When they're gone, they're gone! Hook-ups will be provided only on specific pitches, to which hook-up ticket holders will be allocated on arrival. For practical reasons, these pitches will be located together. If you prefer to camp elsewhere, we cannot provide a hook-up.

Tickets are available for purchase now from our ticketing website: www.nvrf.rocks/book-tickets

There are some conditions...

Each hook-up ticket will provide one 240V 50Hz single-phase 6A supply outlet socket to a single pitch for domestic camping use only.

Campers must bring their own 25 metre long hook-up cable with round plugs. Suitable hook-up leads can be obtained from most caravan equipment suppliers. It's the standard outlet found on many campsites. Plugs and sockets must be round IP44 splash-proof three-pin industrial connectors to BS EN 60309-2. Cable must be double-insulated, three-core flexible outdoor cable, at least 1.5mm2 cores, 2.5mm2 cores are required to draw 6A. A shorter cable (10m or 15m long) might not reach and could constrain how you arrange your pitch.



Typical 25 metre long hook-up cable with round plug and socket

Household extension leads, 'twin and earth' cable, taped joints, gang sockets, and ordinary 13A household plugs and sockets are **unsafe for outside use and must not be used**.

Cables must be routed where they are not a trip hazard, and vehicle and foot traffic does not damage the insulation. Uncoil the cable fully to avoid it overheating on a cable reel.

Campers are wholly responsible for the safe installation and use of their own electrical equipment. Motorhomes and caravans must have a properly installed electrical system with safety protection including miniature circuit breakers (MCBs) and a residual-current device/circuit breaker (RCD or RCCB). We recommend that installations are recently inspected and tested for electrical safety by a competent person before arriving at the site e.g. an Electrical Installation Condition Report (EICR) or Habitation check. We will not supply electricity to any installation that in our view is faulty or unsafe.

We can supply electricity for tents. Campers must provide and use a proprietary electric hook-up distribution device, manufactured specifically for tent hook-ups. These can be obtained from most

camping and caravan equipment suppliers. These devices have several IP44 splash-proof outlets and a control box incorporating MCB and RCD protection, with at least 15 metres of cable to a round plug to BS EN 60309-2. This must be installed in a dry place, off the ground, under cover and away from the tent sides. We will not connect power for tents without a suitable hook-up distribution box.



Typical electrical hook-up distribution unit for tents

Beware that some camping hook-up leads on sale have ordinary gang sockets without splash-proof covers and no MCB/RCD protection. These are unsuitable.

The Camping and Caravanning Club has published some useful guidance:

- Data Sheet #30 "Electricity for campers and caravanners"
 <u>www.campingandcaravanningclub.co.uk/helpandadvice/technicalhelp/datasheets/electricity-campers-caravanners/</u>
- Data Sheet #35 "Using electricity in your tent"
 <u>www.campingandcaravanningclub.co.uk/helpandadvice/technicalhelp/datasheets/using-electricity-tent/</u>

Hook-ups will be provided only on specific pitches, to which hook-up ticket holders will be allocated on arrival. For practical reasons, these pitches will be located together, fairly close to the shower block, toilets and Arena. If you prefer to camp elsewhere, we cannot provide a hook-up.

Each supply is a single outlet for one pitch only. Connecting to other pitches (sharing, 'daisy chaining') is strictly prohibited.

A maximum of 6A can be drawn i.e. 3kW maximum. This is sufficient for domestic use such as lighting, chargers, low power kettles, cooking and small domestic appliances, but we ask you not to run heavy loads such as air conditioners and water heaters. Don't use several appliances at once.

Drawing excessive power will trip circuit breakers, and will disconnect not only your van, but also your neighbours and other users. It will take the Electrician time to identify the cause, remove the offending load and reconnect the supply, during which time everyone is inconvenienced.

Any unauthorised operation, interference or misuse of site electrical equipment is strictly prohibited and will lead to eviction. This includes all electrical systems on site including distribution boxes, circuit breakers, connectors, cables, lighting towers and generators. Do not reset circuit breakers yourself. The cause must be investigated and rectified first. Ask any staff member to call the Site Electrician. Consumption will be monitored, and if it is excessive, we will ask you to reduce it, and may disconnect you.

At certain times of day, if loads across the site are excessive, we may have to disconnect supplies to the campsite for a period, to provide power to higher priority users such as the stages, bars, caterers and sanitation. While we will try to avoid doing this, we will be grateful for your understanding if it becomes necessary.